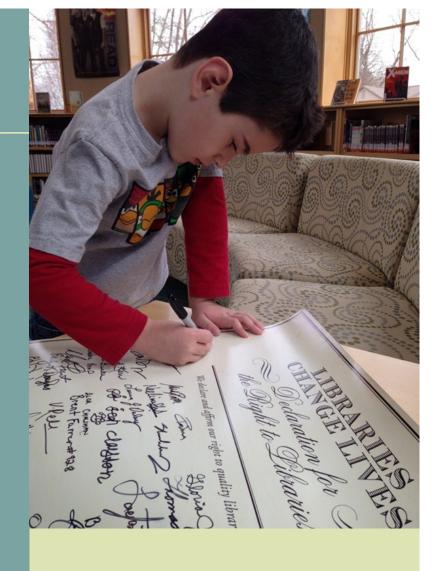
ANNUAL REPORT 2014

Libraries Change Lives



Our Mission:

To engage our community, encourage discovery and promote literacy by offering lifelong learning opportunities.



Libraries Change Lives. From the Library Director

The accomplishments outlined in Bentonville Public Library's 2014 Annual Report illustrate values in the *Declaration for the Right to Libraries*, a national campaign developed by 2013-2014 American Library Association President Barbara Stripling.

The *Declaration* is a strong statement that expresses all libraries' impact on our shared communities. Bentonville Public Library partnered with Bentonville Public Schools as active participants in the *Declaration* initiative in the spring of 2014.

Dudley attended the 2014 ALA

Dudley attended the 2014 ALA Midwinter Meeting in Philly, representing Arkansas libraries

Total participation across the Natural State was tallied with 58 libraries, collecting 7,927 signatures of support from citizens, students, library users, children, friends, government officials, Arkansas Governor Mike Beebe and "Cody the Dog." Learn about the *Declaration* at www.ilovelibraries.org/declaration.

- The year 2014 is in the record books for BPL's **highest circulation**, totaling 602,217 checkouts of physical items
- and downloadable content. Usage of print and audiovisual materials continues to climb, alongside eBooks, digital audiovisuals and magazines, plus streaming music.
- Bentonville Public Library was voted "Best Library" by the readers of NWA Media.
- BPL expanded access to technology with new eLearning resources and the debut of our BPL Tech Card program.
- Our Materials Recovery Program continues to promote responsible return of library assets, recouping \$70,950 in materials, fines & fees (July 2012-December 2014).
- The Library realized increases in every category of use over the prior year, with a
 7% growth in program attendance.
- BPL established a solid partnership with the Bentonville Parks & Recreation department with plans for a mini-branch library at the new Community Center.
 Preparatory work for the project in 2014 leads into a summer 2015 grand opening.



Cody the Dog & Miss Lesley sign BPL's *Declaration for Libraries*

Bentonville Public Library Budget

Library Expenditures

Personnel Salaries	\$643,079.23
Personnel Benefits	\$173,365.31
Library Materials & Digital Resources	\$208,597.87
General Operating & Maintenance	\$230,685.18
Capital Expenditures	\$0.00
	\$1,255,727.59

Library Revenue

Cost-Recovery Fees & Overdue Fines*	\$58,960.36
Grant Funds & Donations**	\$52,480.00
	\$111,440.36

Contributions

Materials	\$49,451.90
Monetary Donations**	\$7,800.00
Volunteerism	\$150,462.54
	\$207,714.44



*Fees/Fines increased by \$1,117.23 due to BPL's Materials Recovery Program.

**A special donation sponsoring the Teen Services Librarian position is included, plus grants and donations supporting library collections and technology access. Other gifts were donated through partner 501c3 groups.



Libraries Protect Our Right to Know.

Library Collections

Bentonville Public Library's collection size totals 121,905 items, valued at \$2,676,720.63.



I cannot live without books.



Thomas Jefferson

BPL Statistics

Circulation	602,217
Library Visits	296,819
Computer Usage	39,402
Staff Assistance	40,498
Program Attendance	39,402
Material Requests Filled	23,014
New Library Cards	7,065
Library Tours*	1,274
Outreach*	6,435
Meeting Room Groups	2,000
Meeting Room Attendees	19,500

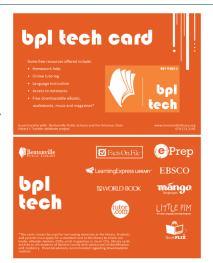


Libraries are the Great Equalizer.

Digital & eLearning Resources

- Our innovative **BPL Tech Card** program debuted with Bentonville Public Schools providing eLearning resources for students, supporting digital & technology skills, information literacy and homework projects. A new **Student Portal** and curriculum support complement the project.
- Tutor.com was purchased as a new eLearning tool providing reliable online tutors in various subjects, including math.
- BPL added streaming videos with Overdrive, plus new Kids & Teen
 eReading Rooms offer youth-friendly collections.
- Expanded content was added to Reference USA.
- Freegal Music services were upgraded to 3 hours of streaming per day and 5 free song downloads per week.

Link to BPL Downloadables, eLearning resources and the Student Portal at www.bentonvillelibrary.org.





Libraries Help Us to Better Understand Each Other. Teen Services

- New programs were added while existing programs were expanded and improved! Writing workshops, crafts, book discussions, film events and other programs were offered. BPL teens participated in national campaigns for Teen Read Week and Teen Tech Week.
- Program attendance for young adult events grew 117% over the prior year.
- The ACT Prep Workshop continues to help students develop preparation skills for standardized tests with 77% growth in 2014.
- Both the Teen Volunteer Program and Teen Advisory Board (TAB) are managed by the Teen Services Librarian. These programs support the library, and encourage community involvement for local teenagers. Programs like Peer Tutors, Study Buddies and Reading Buddies offer mentoring opportunities too.
- The TAB created and worked on a holiday book drive to benefit local children in need. The project '1,000 Books for 1,000 Readers,' collected approximately 2,000 donated books. Partner organizations included Bentonville Public Schools and Friends of the

Bentonville Library. Used books were gathered and sorted by TAB members, then delivered to non-profit organizations based on need: The Call (Arkansas Foster Care Group), Children's Advocacy Center, Children's Shelter of NWA, Court Appointed Special Advocates (CASA), New Beginnings Children Home, The Salvation Army and Youth Bridge.

Teen it

Meet Athena!

- The Teen Department unveiled a new logo, created just for BPL.
- Athena is Ardy's 'big sister.'
- Custom designed and donated by Ard Hoyt, graphic artist/children's book illustrator.

[R: TAB was recognized during a BHS football game]



Libraries Empower the Individual.

Adult Services

- Library programs for adults **expanded** in the number and variety of public offerings.
- Attendance at adult programs increased by 22% over prior years.
- Annual events returned to BPL with Tim Ernst and Still on the Hill,
 while attendance in the adult book club steadily grew.
- Sessions providing **tech help** and **résumé** assistance continued with good patron response.
- New programs offered include TableToppers, Doctor Who, plus workshops on finance topics.
- The second annual Free Comic Book Day continued as a successful annual event for all ages.



Reading Buddies

Libraries Strengthen Families.

Children's Services

 Special author visits by Barbara O'Connor and Roland Smith were offered as opportunities for community children to gain experience with creative writing.





11

- Library programs for youth and families were attended by 33,460 children, caregivers and educators.
- For the **5th year**, BPL partnered with Bentonville Public Schools to promote "**One District, One Book**," featuring *The Fantastic Secret of Owen Jester* by Barbara O'Connor. The program culminated in a finale event— hosted by Crystal Bridges Museum of American Art.
- Annual events continued at Bentonville Public Library with the Chinese New Year celebration and Family Learning Days.
- The Ruff Ruff Read program expanded as three therapy dogs regularly visit BPL for special storytime events.
- New programs offered include LEGO® Club, Bentonville Birding, Invention Convention and Safety Day.

Summer Reading Report

Thank you to our Friends of the Bentonville Library, Anderson Merchandising and other donors for sponsoring our summer reading programs: Fizz Boom Read, Spark a Reaction and Literary Elements!

- Children, teens & adults read 25,290 hours during June and July
- 9,265 people attended summer events at the Library
- 116,777 items checked out during our two month reading program



Ardy the Owl

A great book is never out of reach at the Bentonville Children's Library.

Libraries Preserve Our Nation's Cultural Heritage.



Sharing History

Special displays at the library featured photographs and artifacts of local interest and historical significance. "Preserving Places" by the Rogers Historical Museum and a Vaudeville exhibit on loan from the private collection of Bea Nilsson Carney were shared with library patrons.

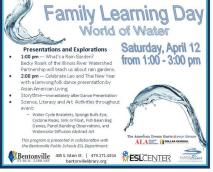


Libraries Support Literacy & Lifelong Learning. The American Dream Starts @ your library

Bentonville Public Library concluded our "American Dream Starts @ your library" grant with special activities to promote family literacy.

- Chinese New Year: 2014—Year of the Horse
- Family Learning Day: World of Water
- BPL's American Dream success was featured in an Arkansas Libraries journal article [spring 2014 issue].
- American Library Association conference session, a national venue, featured
 Bentonville Library in "Stories from the Field," a panel discussion that illustrated the grant's impact. BPL featured immigration interviews and community partnerships that promote literacy and celebrate diversity.

The \$10,000 award was made by the American Library Association from the Dollar General Literacy Foundation.



THE CITY OF

Libraries Build Communities.

During the course of the year, many partnerships emerge to support BPL services. The City of Bentonville is a key partner. The Library recognizes and thanks:

- Custodial Team
- Fire Department
- Parks & Recreation Department*
- Police Department
- Public Works Department

*Special thanks to **David Wright** and **Lee Farmer** for partnering with BPL staff to plan our new mini-branch library at the Community Center!

Youth Literature Festival 2015

In 2014, hard work began on Bentonville's Inaugural Youth Literature Festival in preparation for its spring 2015 debut. It is with the warmest regard and gratitude, that BPL recognizes the commitment and passion of **Bethany Culpepper**, co-founder and dedicated volunteer, for the Youth Lit Fest!

Libraries Strengthen Our Nation.





[Left] Special thanks to the Global Integration, CTC Team from Walmart Leverage for volunteering at Bentonville Public Library. [Right] John Robert Purvis, a teen volunteer, shelves children's picture books.



Library Advisory Board

Library Advisory Board members represent our community, advising on all library business. The volunteers are presented by the Mayor of Bentonville for appointment by the City Council.

[L to R] Aaron Jones, Judy Marquess, Judy DeGarmo, Elaine Kerr, Octavio Sanchez | [not pictured] Chair: Hadi Dudley, Ex Officio: Brenda Compton, Luci Henderson & Michelle Vargas

Teen Advisory Board 2014-2015

Teens apply and are selected through a panel interview process. These young leaders advise on library services that support our community's teenagers.

[L to R] Trevor Smith, Daniel Garcia-Carvajal, Kayla Spitzer, Vakula Mallapally, Vinita Devarasetty, Sarah Gowdy, Mattie Couch, Delaney Pollard, Sranita Devarasetty, Brenner Orendorff, Shelby Costley



Adult Volunteers

Sadaf Ahmed
Kimberly Bennett
Karen L Boen
Sandy Buckley
Ronny Cerniga
Cristina Clayton
Dylan Combs
Kristin Cook
Margaret Curry
Justin Davis
Judy DeGarmo
Kalpana Devarasetty
Ray Dixon

Ciber Fleck

Yao Fu
Andrew G George
Nicole Gnecco
Theresa Goncalves
Melissa Halsema
Mark Henkle
Mariana Hernandez-Cortes
Archana Kalidindi
Narmadha Karthick
Angelene Kemp
Christy Kewan
Mounika Korivi
Suguna Krishnamurthy
Llahona Lavea

Jeanne Lombardo
Melissa Mammay
Emma Mancera
Amanda McGee
Pranom McNeil
Jeff Myers
Kiranmai Nanduri
Kim Oehlerking
Denisse Ollivier
Cathy Otto
Vandhanaa Ramesh
Charlotte Rodgers
Joshua L Ross

Mark Lloyd

Brenda A Russell Georgia Russow Akshaya Samy Jessica Smith Tiffany Stephenson Arpita Tat Alexandra Thomas Melissa Thompson Afshan Toor Shannda M Turner Uma Udharaju John H Watson Pamela Willis

Marilyn Ross

Teen Volunteers

Gabrielle Agcaoili Jessie Agcaoili Lily Agnacian Jose Aguilar Dee-Anna Ancliff **Ashley Arnolts** Michayla Ashley Faizullah Asif Jax Ball Tarun Baskar Maddy Baumhover Beatrice Becerra Shiloh Beeler Ethan Beere Jake Bevill Charlee Blair Erin Branca Jack Branca Nikita Britto Morgan Brothers Amanda Bryson Harrison Buchanan Sarah Burks Keysharria Candler Michael Chapman Matthew Chastain Srikar Chikkala Caitlin Clark Kayton Coffee **Kelsy Conkling** Jenna Cook **Amber Cooper** Jessica Cortez **Shelby Costley** Mattie Couch Abraham Delgado Seth Dennis Shruti Dere Kismet Derkovitz Sophia DeToro **Sranita Devarasetty**

Mohan Dodda Colin Doege Nicole Dougherty Yatish Dubasi Brynlee Duty Saivipulteja Elagandhula Olivia Ellis Chris Enslin Katherine Espina **Austin Estabrook** Havden Etz Jake Fennell Marissa Fennell Kaleigh Fischer Sophie Flint Mvkenzie Fowler **Beth Francis** Paige Francis Stephanie Galen Daniel Garcia-Carvajal Veronica Garcia-Carvajal Jahnavi Gattu Aaron Gbedey Winona Gbedey Jav Giordano Namrata Gopinath Remington Gould Mackie Gregory Zander Gregory Alec Gudenau Courtney Gutche Whitney Haak **Grace Hamilton** Diana Hart

Shaylee Harviston

Seth Hastings

Layla Haymore

Alyssa Hobbs

Erica Hudson

Elizabeth Jennings

Madison Johnson

Rvan Hicks

Dhivya Kannan Mandeep Kaur Melody Kerperien Savannah King Savannah Kirk Aneesh Komanduri Preetika Kondepudi Gourab Kundu Sophia Lacy Hannah Lancaster Stephanie Little Jacob Loukota **Natalie Macias** Shreya Majagi Teja Makkapati Vakula Mallapally Victoria Mantel Molly Myers Pooja Naik Nikhita Nakka Pranav Natargjan Caylea Nell Rebecca Norton Sarah Oakley Susan Onvebueke **Brenner Ordendorff** Wesley Parker Rachna Paruchuri Michael Pierson **Delaney Pollard** Katelyn Pool Sareena Potter Sarah Price John Robert Purvis Kiana Radcliffe Saloni Ramnathkar Tyler Randall **Melodey Reeves** Seth Rippetoe **Autumn Roberts**

Paula Ryburn Moushumi Sahu Hannah Sebastian **Emily Sellers** Shiva Shanmugonathan Lauren Skinner Trevor Smith Tollie Sneed Alex Solis Jacob Spinato-Taylor **Haley Stephens** Sabrina Stephenson Hannah Stolt MaKenna Strasser Anindhitha Sudhakaran Swathi Sunil Amirthavarshini Sureshbabu **Christian Sylvester** Rachna Talluri Hooria Tariq Kinsey Tate Prudhi Tavva Abby Terlouw Andrea Thompson Michael Tiberghien Sam Trujillo Cameron Turner Christian Turner Paige Van Oudheusden Brenden Vaughan Angel Vizcaino Mikenna Voirol Sagar Vonteru Vanna Vu **Emily Walker** Michel Waterhouse Alexia Whitfield Ariya Williams **Timothy Wilson** Madison Withey Katelyn Robinson Alli Wolbert Joshua Rugger Sterling Yang

Vinita Devarasetty

The Value of Volunteers

At BPL, our volunteers are the greatest! From shelving to book repair to craft prep, many people give time and talent! From service on boards to program expertise, we are grateful for everyone who serves. In 2014, 245 volunteers gave 6,522 hours.* This is valued at \$150,462.54!

*Library volunteers only; Genealogy, Foundation and Friends volunteered a combined total of 3,500+ hours to support BPL



Volunteers in Action

[Left] Ally, sixth grader at Ardis Ann, is a Junior Partner at BPL and volunteers with her dad, Kevin.

[Right] Volunteers are recognized during BPL's annual recognition event. Last year's program at Crystal Bridges Museum of American Art was sponsored by Friends of the Library.



Program Volunteers

O			
David Adair	Colin Doege	Randy McCrory	Roman Rios
Karen Akins	Lesley Evans	Jennifer Michaels	Teresa Robinson
The Ayers Family	Marissa Fennell	Marshall Mitchel	Tim Robinson
Katrina Baker	Mark Foster	Autumn Mitchell	Jennifer Rollins
Trevor Bartlett	Remington Gould	Julie Murdock	Tommy Rollins
Madison Bigelow	Binod Gupta	Misty Murphy	Holly Smardo
Jenny Brown	The Hofmann Family	Kiranmai Nanduri	Nichole Smith
Sarah Burkes	Kathleen Holmes-Smith	Scott Nigemann	Dawn Spragg
Nancy Busen	Trish Jennings	Sarah Oakley	Ann Turner
Steven Byess	Jesse the Dog	Brenner Orendorff	Sandra Underwood
Carissa Clifton	Danielle Koerner	Christy Paxton-Tureman	Mike Vass
Cody the Dog	The Lai Family	Hannah Pekel	Anitha Yerneni
Dr. Lisa Das	Rick Marshall	Lauren Ray	Zaida the Dog

Junior Partners

Tanisha Banerjee	Brigham Hill	Oliver Mammay	Sean Ramsey
Tina Banerjee	Hunter Hill	Skyler Mandella	Ally Swindell
Lisa Bowman	Phillip Hill	Traci Mandella	Kevin Swindell
Raiden Bowman	Arjun Krishna	Camille Newell	giecone,
Chloe Hicks	Arthi Krishna	Geoff Rahmer	0 4
Kristy Hicks	Chitra Krishna	Kasey Rahmer	omote of the state
			Juntes

Genealogy Volunteers

Volunteers from the Northwest Arkansas Genealogical Society dedicated 1,697.5 hours assisting library patrons with family history research. 2014 Volunteers: Cary Anderson. Robert Bowers. Jacque Carpino. Pam Coots. Anita Frevert. Kurt Frevert. Wanda Haines. Beth Hickman. Karen Hotaling. June Melton. Dorothy Miller. Cathy Otto. Alta Ramsey. Mary Wynne

Community Partners & Corporate Sponsors

Academy of Professional Cosmetology

Alderac Entertainment Group

Amazeum of Northwest Arkansas

American Library Association

Anderson Merchandising

Arkansas Arts Council

Arkansas Game & Fish Commission

Arkansas State Library Asian American Living

Atlas Games
Barnes & Noble

Benton County Sheriff's Office

Bentonville Convention & Visitor's Bureau

Bentonville Fire Department
Bentonville Garden Club
Bentonville Police Department

Bentonville Public Schools

Bentonville Public Schools - ESL Center

Bentonville/Bella Vista Chamber of Commerce Bentonville/Bella Vista Daybreak Rotary Club

Bentonville High School Drama Students

Bike Bentonville
Care A Child Tutoring
Central Garden & Pet

Chick-Fil-A

Compton Gardens

Crystal Bridges Museum of American Art

Diamond Comic Distributors

Dollar General Literacy Foundation

Downtown Bentonville, Inc.

Galaxy Games

Illinois River Watershed Partnership (IRWP)

John Brown University

Kumon Math and Reading Center

LeaderOne Learning RX

Literacy Council of Benton County

Malco Theaters

Master Gardeners of Benton County

McDonald's

Museum of Native American History

National Novel Writing Month

Northwest Arkansas Area Alumnae Chapter of Delta

Sigma Theta Sorority, Inc.

Northwest Arkansas Community College

Northwest Arkansas Conservatory of Classical Ballet

Northwest Arkansas Council

Northwest Arkansas Master Naturalists

Northwest Arkansas Naturals Northwest Technical Institute

NWA Audubon Society

Ozark Philharmonic Youth Orchestra

Panera Bread

Paranormal Ozarks

Perot Museum of Science and Nature

Phat Tire

Project Play Every Day

Random House Reef Ready

Rio Grande Games

Rogers Historical Museum Rotary Club of Bentonville

ShurTech Brands Steve Jackson Games

Student Library Advisory Board (SLAB at BHS)

Swasthan Seva Foundation
Teen Action & Support Center

The Make a Difference Youth Foundation
The Spice and Tea Exchange of Bentonville

Trike Theatre

University of Arkansas

Vintage Stock

Walmart Corporate Teams

Walmart Foundation

Walmart Volunteerism Always Pays

Yum Yo's Frozen Yogurt

Zaxby's

Thank you to all who contribute their time and resources to help make Bentonville a special place to visit, work and live!

Bob McCaslin, Bentonville Mayor

Local Organizations Support BPL



The Library's trellis garden, visible from Main Street, is planted and maintained by the **Bentonville Garden Club**. The flowering landscape changes with the seasons and is a lovely example of the Garden Club's beautification projects around town.



A **Bentonville/Bella Vista Daybreak Rotary Club** grant totaling \$4,500 was awarded to support BPL's eReader Loan Program. The funds purchased new eBooks for the library's circulating devices. This is the second grant provided by Daybreak Rotary to our library in recent years.

Public Librarianship

- BPL's Circulation and Reference Librarians attended the Public Library Association national conference.
- The Children's Librarian attended the annual children's workshop.
- The Library Director and Reference Librarian attended the Arkansas Library Association conference.





National Advocacy

Heather Hays and Hadi Dudley [far left] attended National Library Legislative Day in Washington, D.C. Hays served as the Arkansas Library Association's Legislative Committee Chair.

The association sponsored Hays' travel costs for the event. Dudley's expenses were sponsored by Friends of the Library.

Libraries Advance Research and Scholarship. BPL Leadership and Professional Development

- Librarians at BPL continued leadership at local, state and national levels. These accomplishments included, but are not limited to: national legislative advocacy, executive board participation, conference attendance and professional development presentations to library colleagues, committee work and more.
- Bentonville Public Library hosted two training sessions in partnership with the Arkansas State Library for regional colleagues in the spring and fall.
- All five librarians at Bentonville Public Library published professional articles in the Arkansas Libraries journal.
- The Library Director was awarded the LaNell Compton Prize by the Arkansas Library Association for the best article
 published in Arkansas Libraries journal within a two-year period.
- The Reference Librarian began serving as the Associate Editor for Arkansas Libraries journal.
- The Circulation Librarian was selected to participate in the Leadership Benton County program.

Library Foundation Board

Kathryn Jones, President . Howard Kerr, Vice President . Shelley McMillon, Secretary / Treasurer Pat Carroll . Rustin Chrisco . Daniel Cruz . Johnny Haney . Madeline Knight . Chip Stacy . Tammy Thurow Ex Officio: Mayor Bob McCaslin . Hadi Dudley . Luci Henderson . Brenda Compton Advisory: Mary Baggett . Ed Clifford . Galen Havner . Cindy Suter . Steve Trolinger

Friends of the Library

Brenda Compton, President . Jean Batta, Vice President . Luci Henderson, Treasurer . Emily Douglas, Secretary | Bookstore Volunteers . Friends Membership . Ex Officio: Hadi Dudley

Supporting Our Library

The **Bentonville Library Foundation** spearheaded a successful holiday giving program with Elaine and Howard Kerr serving as campaign chairs. A \$5,000 donation launched the initiative and the non-profit organization raised more than \$29,000 to support Bentonville Public Library.

The **Friends of the Bentonville Library** sponsored the Summer Reading Club with a generous donation of \$6,000. The Library also benefited from Scholastic Book Fairs, with over \$12,000 worth of new books, display units, supplies and more added to BPL's inventory.

Both organizations fulfilled a significant pledge benefiting our Library's Teen Services department.

Volunteers for the Foundation and Friends provided a combined 2,000+ hours during the year too! From attendance at meetings, special events and bookstore help, the gift of time also supports BPL.



Donations & Grants

The Daughters of the American Revolution donated a book to the Genealogy Society.

Arkansas Representative Jim Dotson presents the Library Director with a NWA Economic Development District GIF grant for \$5,500 to purchase new computer furniture.





Farewell, Rexy!

In April, BPL bid farewell to Rexy, the much-loved 1/2-sized replica of a Tyrannosaurus Rex, who starred in the film, *Night at the Museum*. While he dwelled here, BPL hosted five annual Rexy events [2008-2012]. Each celebration brought learning to life by focusing on education and literature. From multiculturalism to history to scientific inventions, Rexy events were extremely popular with attendance totaling 2,625 across the 5-year timeframe. Rexy joined the Arkansas Discovery Network as part of a traveling dinosaur exhibit. We wish him safe travels on his exciting journey and know that other Arkansans will enjoy Rexy as much as our community.



405 S Main Street . Bentonville, AR 72712 479.271.3192 . www.bentonvillelibrary.org Monday—Thursday 9:00—8:00 pm . Friday—Saturday 9:00—5:00 pm