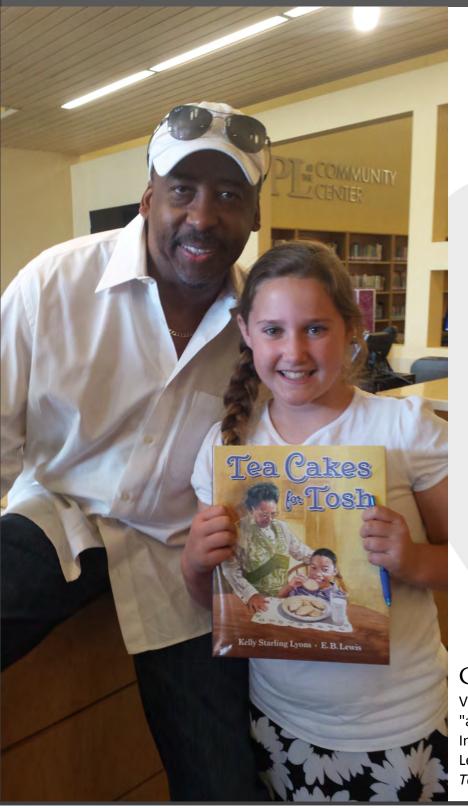


# ANNUAL REPORT 2015



## Celebrating Literature

Vanessa, a 4th grader, visited with "artistrator" E.B. Lewis at BPL's Inaugural Youth Literature Festival. Lewis autographed *Tea Cakes for Tosh*, a picture book he illustrated.

## From the Library Director



- The year 2015 is in the record books for BPL's **highest circulation**, totaling 651,289 checkouts of physical items and downloadable content.
- Usage of print and audiovisual materials continues to climb, alongside eBooks, digital audiovisuals and magazines, plus streaming music. Digital downloads totaled 114,966; this was a 48% increase over 2014.
- BPL expanded tech access with new eLearning resources and growth of our **BPL Tech Card** program.
- Our Materials Recovery Program continues to promote the responsible return of library assets, recouping **\$29,040.41** in materials, fines and fees.
- The Library experienced increases in many categories of use over the prior year with a 26% growth in program attendance. This increase is comprised of new programs, library outreach activities, passive programming and cross-departmental offerings for children, teens and adults.
- Public computer use at BPL is declining; this is a **national library trend** due the growing use of personal devices. BPL's WiFi use and other digital services continue to increase.
- BPL established a solid partnership with the Bentonville Parks and Recreation Department to open a Mini-Branch Library at the new Community Center. BPL at the Community Center is where the 'Epicenter of Fun' meets Lifelong Learning!
- Bentonville's Inaugural Youth Literature Festival, hosted by BPL in partnership with the Parks and Recreation Department, was a lovely event that was well-received by our community.
- The Library upgraded circulation technology that was outdated and inefficient. New hardware and software programs were implemented through planned budget expenditures and phased projects.
- BPL partnered with Bentonville Film Festival to host The Library Series for BFF's inaugural celebration
  of women and diversity in film.

# Bentonville Public Library Budget

#### Library Expenditures

Personnel Salaries	\$662,821
Personnel Benefits	\$181,483
Library Materials & Digital Resources	\$252,491
General Operating & Maintenance	\$244,250
Capital Expenditures	\$ 91,499
	\$1,432,543

#### **Library Revenue**

Cost-Recovery Fees & Overdue Fines*	\$ 58,844	
Grant Funds & Donations**	\$ 9,200	
	\$ 68,044	
Contributions		
Materials	\$ 44,759	
Monetary Donations**	\$ 64,021	
Volunteerism	\$193,615	
	\$302,394	



\*Revenue continues to increase due to BPL's Materials Recovery Program; MRP recovery totals \$99,900+ (Jul 2012-Dec 2015).

\*\*Monetary contributions were made to partner 501c3 groups to

support library collections, the Youth Lit Fest and the Summer Reading Club (includes foundation's end-of-year appeal).



Accounting figures are rounded to the nearest dollar

## **BPL Statistics**

Circulation	651,289
Library Visits	298,585
Program Attendance	49,509
Staff Assistance	43,738
Computer Usage	29,041
Material Requests Filled	22,431
New Library Cards*	13,824
Outreach**	7,815
Library Tours**	1,103
Meeting Room Groups	2,275
Meeting Room Attendees	18,681
Collection Size	131,070
Collection Value	\$2,859,012



## Technology Supports Learning

- Our innovative BPL Tech Card program expanded to 11 schools in the Bentonville Public School District, with more than 8,400 cards distributed to students.
- Nine new databases were added for younger audiences, history and science topics: Capstone PebbleGo, Rosen PowerKnowledge and Core Concepts, and Scholastic FreedomFlix and TrueFlix.
- Flipster is a product that provides access to popular magazines titles.
- A new Kid Tech Portal was launched at BPL providing direct links to library databases.
- Visit www.bentonvillelibrary.org to access BPL Downloadables, eLearning resources and the Student Portal.



### Donation Sponsors Tech Cards

Special thanks to the Ron McDevitt Agency, Farmers Insurance for sponsoring 2015-2016 Tech Cards with a gift of \$2,665 to the Bentonville Library Foundation.

BPL Tech Card program is in partnership with



## Youth Literature Festival Bentonville's Inaugural Event

"When libraries, authors, illustrators and children connect, ... magic happens!" This lovely sentiment from Obert Skye was a reality on May 2nd in Bentonville.

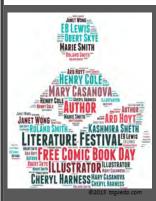
Bentonville's Inaugural Youth Literature Festival, hosted by BPL in partnership with the Bentonville Parks and Recreation Department, was attended by 1,250 participants.

Thirteen authors and illustrators of youth literature inspired attendees of all ages in a celebration of reading, writing and creativity.

The festival was considered an "official event" by Children's Book Week!



Author Mary Casanova is photographed with 6-year old BPL patron, Cailyn. Photo by Lindsay Falkenberg.



## Amazing Talent

These authors and illustrators are people who possess amazing talent, humility, thankful hearts and genuine interest in their readers.

[R: Front / L to R: Marie Smith, Kashmira Sheth, Mary Casanova and E.B. Lewis; Back / L to R: Obert Skye, Ard Hoyt, Roland Smith, Janet Wong and Henry Cole; Not pictured: Cheryl Harness]\*







## Special Thanks

In addition to our partnership between the Library and the Parks and Recreation Department, Bentonville's Youth Literature Festival was supported by grants, private donations, gifts, in-kind contributions and sponsorships. BPL is grateful to Bethany Culpepper, co-founder of the Bentonville Youth Literature Festival, for her hard work and passion.

## Bentonville Film Fest

Joining our city and community to welcome the inaugural Bentonville Film Fest (BFF), the Bentonville Public Library hosted "The Library Series." The series focused on educational panels and workshops that were free to attend.

- Fly Low Jack and the Game with Nora Brown and Mike Champlin
- Seed & Spark: Crowdfunding Workshop by Emily Best
- Connecting the Dots presented by Anna Martemucci
- A Director's Process with Catherine Hardwicke



\*Tina Hoisington, literacy teacher and 2015 festival volunteer, commented on the authors' and illustrators' "amazing talent." Photo by Bethany Culpepper.

# BPL at the Community Center

Bentonville Public Library partnered with the Bentonville Parks and Recreation Department to open a Mini-Branch Library at the new Bentonville Community Center.

BPL at the Community Center features an exterior book drop, internet computers, materials available to check out, browse-able magazine and newspaper collections and outreach library programming.

New self-service kiosks were introduced to the public with Parker and Rex at the Mini-Branch! New library materials stock the shelves in the two lounge areas. Bestsellers, large print, movies, plus health and



fitness resources are available to check out by patrons of the Bentonville Library.

BPL's Mini-Branch has been well used by visitors to the Community Center! Patrons have checked out 4,246 library materials from the 1,965-item collection; this is equivalent to 216% collection use. The convenient exterior book drop is also popular with 6,998 books and audiovisuals collected (May – December 2015).



The project was primarily funded by the City of Bentonville, with donations and sponsorships to support magazine and book collections. Designated funds in the Library's operating budget will support the mini-branch in future fiscal years.

The Bentonville Community Center is located across town at 1101 SW Citizens Circle. Featuring a gymnasium, indoor track, exercise equipment, meeting rooms, outdoor spaces, competition pool and interactive leisure pool, the facility is 83,000 square feet with a price tag of \$16.5 Million. The library presence is included as a unique amenity. BPL appreciates David Wright and Lee Famer for their supportive partnership. Learn more about the Community Center at www.playbentonville.com.



## New & Improved Technology

The library upgraded RFID (radio frequency identification) equipment that was more than eight years old to improve efficiency and enhance the customer experience.

Existing security gates were 'end-of-life' and no longer supported; the new gates are sleek and modern!

New self-service kiosks replaced outdated equipment. The main library introduced Arwen, Frodo and Gandalf to library patrons in August.

Staff workstations at the Check Out desk were also upgraded.



## Children's Services

- The Bogle Family Children's Library expanded its program offerings to include STEAM (Science, Technology, Engineering, Arts & Math) activities.
- Read to Obi was added to BPL's Ruff Ruff Read therapy dog storytime schedule.



- Art, LEGO<sup>®</sup> and DUPLO<sup>®</sup> offerings are now included as passive programs that foster creativity and learning through hands-on activities.
- Attendance at children's programs increased 16% over 2014 attendance.
- Summer Reading Club participants logged 29,682 hours; readers were kids, teens and adults!



## Teen Zone

- Teen collection checkouts increased 110% over the prior year.
- Teen volunteerism totaled 4,650 hours of service to our library.
- Local author Karen Akins discussed her book, LOOP, with the Teen Book
   Club.
- BPL partnered with the Bentonville Police Department to offer Safe Driving Lessons for Teens.



## Adult Services



- Program attendance at adult offerings increased more than 100% over the prior year.
- BPL produced several tabletop gaming events, along with crafts for adults and other new offerings.



The Library Team Cross-departmental offerings included Youth Lit Fest, Free Comic Book Day, Summer Reading, the Tech Card campaign and other initiatives for all ages reaching more than 3,000 patrons.

# Program Volunteers

Karen Akins Katherine Auld Katrina Baker Laura Brewer Sarah Burks Darby Bybee Melsine Carter Sandra Chandler Srikar Chikkala Cody the Dog Jenna Cook Mattie Couch Carol Cowell Shruti Dere Shevawn Dillingham Tim Ernst Leslie Evans Ashley Feng Marissa Fennell Katie Fitch

Melanie Gartside Diane Giannini Namrata Gopinath Larry Gramling Amber Harris Jonathan Holmes-Smith Kathleen Holmes-Smith Houston Hughes Tricia Jennings Jesse the Dog K.B. Kidder Susan Knapps Danielle Koerner Nick Lai Rick Marshall Chas McCoy Obi the Dog Margaret Ann Parenti Roman Rios Teresa Robinson Paula Ryburn Ross Sanchez Matthew Sisson Sophie the Dog Alan Thomason Corrin Troutman Mike Vass Ed Wheeler Charles Wright Zaida the Dog

# Library Advisory Board

Library Advisory Board members represent our community, advising on all library business. The volunteers are presented by the Mayor of Bentonville for appointment by the City Council.

Members: Aaron Jones, Judy DeGarmo, Elaine Kerr, Judy Marguess, Kimberly Seay; Chair: Hadi Dudley; Ex Officio: Octavio Sanchez, Brenda Compton and Michelle Vargas [R: Board & Mayor recognize David Wright & Lee Farmer]

## Teen Advisory Board 2015-2016

Teens apply and are selected through a panel interview process. These young leaders advise on library services that support our community's teenagers. Teen Advisory Board members volunteer for special projects throughout the year including a "1,000 Books for 1,000 Readers" book drive, Summer Reading Club workshops and represent BPL at outreach programs in the community.

Ally Swindell

**Amy Thomas** 

Lilli Thomas

Bria Todd

**Kinley Todd** 

Joan Timmerman

Megan Timmerman

**Kevin Swindell** 

## **Junior** Partners

- Gina Allen Mackenzie Allen Amy DeMania Mackenzie DeMania Michelle Garcia Norma Garcia Vinod Kanna Sandra Leal Dardyn Mitchell
- Nick Mitchell Nadine Moustafa James Orejuela Kate Orejuela Nicole Orejuela Laasya Ravipati Sravya Ravipati **Eric Rosales** Amal Soliman

Adult Volunteers

Andrew Adams Deepika Anantharaman Taylor Genser Dana Apple Minu Babel Narayanan Balagopalan Goriana Barquero Kaitlyn Bewley Morgan Brown Amanda Bryson Sandy Buckley Megan Byrnes Margaret Curry Marbella De Salvador Petula DeSylva Kalpana Devarasetty

Elizabeth Fuller Andrew G. George Melissa Halsema Rene Harper Nick Harvey Lucas Hobson Archana Kalidindi Narmadha Karthick Suguna Krishnamurthy Narmada Krushna Teresa Lamantia Roni Lewis Mark Lloyd Monica Lopez-Gallo

Sidharthan Madhavan Mamie Matteri Joshua Matthews Jeff Myers Madhu Nagadjody Zeena Nair Adela Nochebuena **Dominique Nyce** Cathy Otto **Rebekah Parsa** Jordan Perrv David Plunk Vinitha Ramakrishnan **Diane Rennell** Akshaya Samy

Lori Todd

Raja Valli

**Daniel Vogel** 

Susan Vogel

Angelica Yang

Estrella Yang

Nhia Yang

**Snow Yang** 

Sudha Shanmuganathan Divya Sivasankaran Sabrina Stephenson **Tiffany Stephenson** Nandini Tedla Ramya Thiagarajan Shervon Thomas Ramyasai Uppuluri Preeti Varshney Vamshi Veggalam **Holly Wertens** Pamela Willis Ulyana Zavadskaya Amanda Zoellick









L to R: Delaney Pollard, Shruti Dere, Sadie Pate, Nikhita Nakka, Autumn Roberts, Christofel Enslin; Front: Austin Kreulach

Not Pictured: Vakula Mallapally, Trevor Smith and Saranya Varanasi

## **Teen Volunteers**

Hashane Abey Gabrielle Agcaoili Jessie Agcaoili Lily Agnacian Jose Aguilar **Benjamin Allen** Isabella Anderson Max Arteaga Khadeeja Asif **Emily Badeen** Maddy Baumhover Shiloh Beeler Ethan Bennett Lizzy Bermudez Emma Berndt Madelyn Bertrand Nikita Britto Nicholas Brophy Laura Browning Sarah Burks Shyam Chandra Matthew Chastain Meghana Chithirala **Chloe Christian** Mary Claire Clark **Kayton Coffee** Colin Conway Jenna Cook Shelby Costley Mattie Couch Mackenzie DeMania Shruti Dere Sophia DeToro Jessica Dias-Jayasinghe Anna Disney Saivipulteja Elagandhula Chris Enslin Austin Estabrook Jonathan Ewin Alyssa Fakunle **Rebecca Farfan** Jake Fennell Marissa Fennell Kaleigh Fischer Sian Fox

Stephanie Galen Aaliyah Garcia Matthew Gates Aaron Gbedev Wesley Gernstetter Namrata Gopinath Mackie Gregory Zander Gregory Alec Gudenau Yashika Gupta **Courtney Gutche** Whitney Haak Alison Harp Nicholas Herlevic Monica Hernandez Alyssa Hobbs John Horton McKensie Hulsey Furgaan Indori Sarah Jackson Julia Jeffrey **Duke Jenkins Beth Jennings** Haley Johnson Madison Johnson Lian Juan Radhik Kalaiselvan Nawal Kashif Aroob Kasif Mandeep Kaur John Kent-Hicks Savannah King Madeline Knight Varsha Kolluru Austin Kreulach Arthi Krishna Suguna Krishnamurthy Apoorva Krovvidi Sophia Lacy Joana Lome Carla Lutcher Natalie Macias Aryan Maheshwari Shreya Majagi Vakula Mallapally

Mirdula Manivannan Rithu Manoharan Ruth Martinez Cassie McCreary Cayla McGrail Nathan McSpadden Omar Moustafa Abdussaboor Muhammad Haadiya Muhammad Kaitlin Murray Thomas Murray Molly Myers Pooja Naik Nikhita Nakka Pranav Natargjan Meesha Naveen Nickolas Newnham Christina Olson Stephanie Olson Brenner Ordendorff Marie Osmola Kaylan Oxford Rachna Panechuri Alex Paprocki Sarah Paracha Wesley Parker Amrutha Parvathaneni Sadie Pate **Reetik Patel** Kailee Patterson April Perrin Jada Peten **Delaney Pollard** Logan Pollard Lydia Pope Sarah Price Caitlyn Purcell Jack Purcell John Robert Purvis Kaitlyn Putnam Montserrat Rangel Seth Rippetoe Emilee Roark Maeghan Roark Autumn Roberts

Anna Robertson Katelyn Robinson Jason Rosete Joshua Rugger Paula Ryburn Sri Sanjanaledalla Lydia Scallion Lauren Skinner Alex Solis Estefano Soria Jacob Spinato-Taylor Kaelyn Stewart Nithya Sundar Tanvi Sunkireddy **Robyn Surber** Amirtha Sureshbabu Hayley Szymanzk Rachna Talluri Vanessa Tam Abby Terlouw Drake Tittle Samantha Trujillo **Cameron Turner** Christian Turner Paige Van Oudheusden **Brittany Vandevort** Saranya Varanasi Vini Vianna Sydney Vissar Ryan Wahl **Gillian Wall** Zhong Yu "Alice" Wang **Brandon Ward** Michel Waterhouse **Rebekah Weiberg** Abigal Wiatrek Natalie Widdowson **Kylie Wilkins Brianna Willis** Timothy "Grant" Wilson **Emily Wurzer** Samantha Yamane Sterling Yang **Elise Young** 

**Beth Francis** 

## Volunteers in Action

At BPL, our volunteers are the greatest! From shelving to book repair to craft prep, many people give their time and talent! From service on boards to program expertise, we are grateful for everyone who serves. In 2015, **331 volunteers** gave **8,392.48 hours**.\* This is **valued** at **\$193,614.50!** 

\*Library volunteers only; Genealogy, Foundation and Friends volunteered thousands of hours to support BPL too.













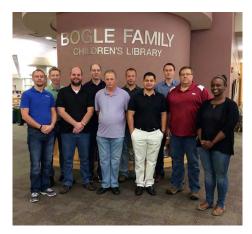












## Genealogy Volunteers

Volunteers from the Northwest Arkansas Genealogical Society dedicated 1,732 hours assisting library patrons with family history research. 2015 Volunteers: Cary Anderson . Pat Artman . Robert Bowers . Jacque Carpino . Anita Frevert . Kurt Frevert . Wanda Haines . Karen Hotaling . June Melton . Chris Miller . Dorothy Miller . Jane Nanney . Cathy Otto . Kim Watson . Mary Wynne

## Community Partners & Corporate Sponsors

Alzheimer's Association, Arkansas Chapter American Legion American Library Association Ancestry Sleuths Anderson Merchandising Arkansas Arts Council Arkansas Department of Heritage Arkansas Geological Survey Arkansas Guardian literacy mentors Arkansas State Library Asian American Living Bee Well Yoga **Benton County Master Gardeners** Benton County Sheriff's Office Bentonville Film Festival Bentonville Garden Club **Bentonville Library Foundation** Bentonville Parks and Recreation Department **Bentonville Police Department Bentonville Public Schools Calliope Games** Central Garden & Pet Chick-Fil-A Children's Book Week City of Bentonville Community Center City of Bentonville Human Resources **Compton Gardens** Crystal Bridges Museum of American Art **Delta Cultural Center** Diamond Comic Distributors, Inc. Downtown Bentonville, Inc. **Dryden House Publishers** Free Comic Book Day Friends of the Bentonville Library Game Exchange Gamer Utopia **Gear Gaming Store** Geek and Sundry **Girl Scouts** Illinois River Watershed Partnership

Inferno Fitness and Mixed Martial Arts **Kendrick Fincher Foundation** LeaderOne Financial Legal Aid of Arkansas Literacy Council of Benton County Looney Labs Malco Theatres Marco's Pizza Bentonville McDonald's Museum of Native American History National Novel Writing Month Northwest Arkansas Naturals NWA Alumnae Chapter of Delta Sigma Theta Sorority, Inc. **NWA Roleplaying Gamers** Paranormal Ozarks Investigations **Passport Game Studios** The Peel Compton Foundation **Pro Martial Arts Reef Ready** The Roark Group **Rogers Historical Museum Ron McDevitt Agency Farmers Insurance Rotary Club of Bentonville** Sam's Club The Scott Family Amazeum Southern Girl Sweets Spice and Tea Exchange of Bentonville Steve Jackson Games Storybook Strings Swasthan Seva Foundation, Care-A-Child Tutoring **Table Mesa** Tea Rose Foundation of Northwest Arkansas Teen Action and Support Center **Trike Theatre** Walmart Foundation The Walmart Museum Walmart Volunteerism Always Pays University of Arkansas Vintage Stock Zaxby's

## Corporate Groups Volunteer at BPL

MaxAttention Team with Software Solution Company Walmart Global Back Office Solutions

Walmart ISD Infra Ops Collaboration Walmart Health & Wellness Compliance Team



Dudley with Fayetteville PL Executive Director, David Johnson [above].

Dudley with Fort Smith PL Director, Jennifer Goodson.



## Session Presenters at Library Conferences



Heather Hays presented two sessions at the Association for Rural and Small Libraries conference; and one session at the Arkansas Library Association conference.

## BPL Leaders are ALL-In

Courtney Fitzgerald [left] and Sarah Gowdy [right] attended the Arkansas State Library's Arkansas Library Leadership Institute (ALL-In). They are photographed with the Arkansas State Librarian, Carolyn Ashcraft.

Fitzgerald also graduated from the Leadership Benton County program, representing the City of Bentonville.



## Special Presentations & Tributes



Ms. Juanita Fryer, longtime member of the Bentonville Garden Club, shared a portion of her flower frog collection at Bentonville Public Library inside the Coughlin Reading Hearth room.



Members of the **Book Lovers Book Club** honored their friend **Joan Clifford** by sharing a special presentation with Ed Clifford. The club contributed memorial funds to the Bentonville Library Foundation to purchase books for BPL at the Community Center.



In **Honor of Mary Baggett**, several new books on fitness for seniors were purchased by the Library Foundation for BPL at the Community Center to recognize her long-term service on the Bentonville City Council.



# Library Friends Support Reading

The **Friends of the Bentonville Library** sponsored the Summer Reading Club with a generous donation of \$6,000. The Library also received new picture book bins in the Children's Department.

2015 Friends Executive Committee Brenda Compton, President . Jean Batta, Vice President Luci Henderson, Treasurer . Dalene Schrier, Secretary Ex Officio: Hadi Dudley

## The Bentonville Library Foundation

### 2015 Board of Directors

Kathryn Jones, President . Howard Kerr, Vice President . Shelley McMillon, Secretary / Treasurer Pat Carroll . Rustin Chrisco . Daniel Cruz . Johnny Haney . Madeline Knight . Chip Stacy . Tammy Thurow Ex Officio: Mayor Bob McCaslin . Hadi Dudley . Luci Henderson . Brenda Compton Advisory: Mary Baggett . Ed Clifford . Galen Havner . Cindy Suter . Steve Trolinger

# Give Today, Make a Difference Everyday!

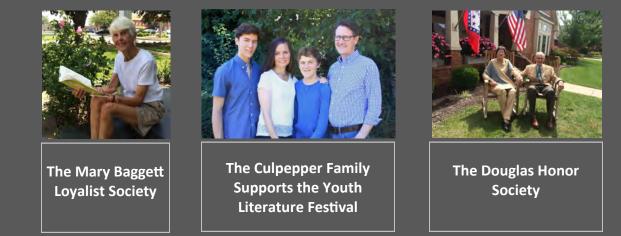




The **Bentonville Library Foundation** spearheaded a successful end of year appeal to support Bentonville Public Library. Special thanks to Mike and Marianne Poore who served as campaign co-chairs!

#### Library Loyalists, Honor Society & Youth Literature Festival

The Foundation's end of year appeal featured new societies and designations for donors. These giving opportunities honored library lovers and supported BPL services!



**Supporting our library, enlightening our community**—more information available at bentonvillelibraryfoundation.org.



### Our Mission

To engage our community, encourage discovery and promote literacy by offering lifelong learning opportunities.